Ontario Government

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

2012

· Emergency and public safety information

- Training
- Accessible feedback processes
- **Information & Communications**
- New internet websites and web content on those websites conforms with WCAG 2.0 level A

2013

Employment

- Recruitment
- Employee accommodation
- Employees returning to work
- Performance management, career development, and redeployment

2018

Information & Communications

 Internet websites and web content conforms with WCAG level AA, (excluding live captioning and audio description). Content published prior to 2012 available in an accessible format upon request

2014

Information & Communications

- Accessible formats and communication supports
- All new documents and forms on internet websits confirms with WCAG 2.0 level A
- Production and deployment of new I
 + IT solutions developed in-house conforms to WCAG 2.0 level A where technically feasible



Information & Communications

• Internet and intranet websites and web content conforms with WCAG level AA, (including live captioning and audio description). Content published prior to 2012 available in an accessible format upon request

Employment

Kiosks

• Workplace emergency information

General Requirements

· Accessibility plans

· Policies and practices

General Requirements

Broader Public Organizations 50+

Note - all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

2011

Transportation

- · Technical requirements
- · Equal fares and fees
- · Pre-boarding route or destination announcements
- (verbal) · On-board announcements
- Courtesy seating

(verbal)

- · Public school transportation services
- Other transportation services
- Ferries (maintenance)
- · Maintenance of equipment
- · Integration of transportation services

2012

General Requirements

· Emergency and public safety information

Transportation

- Accessible boarding/ de-boarding
- · Storage of assistive devices
- Companions
- Treatment of support persons
- Taxi registration on bumper
- · Availability of accessible equipment and features
- Operator Responsibilities
- Emergency preparedness and response

Employment

2013

General Requirements

- · Policies and practices
- · Accessibility Plans
- Kiosks

Information & Communications

- Educational institutions
- accessible materials and training
- Public libraries

Transportation

- Coordinated services between adjacent municipalities Service disruptions
- · Visitor service
- Fare parity for conventional and specialized transportation (single tier)
- Alternative Accessible method of transportation
- Hours of service (within single tier)
- · Service delays
- Ferries (signage, etc.)

2014

General Requirements

- Training
- · Accessible feedback processes

Information & Communications

· All new internet websites and web content on those sites conforms with WCAG 2.0 level A

Employment

- Recruitment
- · Employees returning to work
- Employees and accommodation
- Performance management, career development, and redeployment

Transportation

- Training
- Accessibility plans
- Trip restrictions
- · Eligibility Application and Process (existing)
- Booking
- Proportion of accessible taxis

2020

Information & Communications

2015

Communications

· Accessible formats and

• Educational libraries -

print based resources

• Producers (publishers) -

educational textbooks

2017

· Pre-boarding route or

announcements of stops

announcements

and connections

• Ferries (electronic

conventional and

transportation (multi

· Eligibility application

· Categories of eligibility

and (new) process

Transportation

destination

(electronic)

(electronic)

messages)

Fare parity for

specialized

Hours of service

(multi tier)

tier)

· On-board

conversion ready

communication

supports

Information &

- · Educational libraries multi-media/digital resources
- Producers (publishers) - conversion ready files of "other educational print materials"

2021

Information & Communications

• All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)



2025

Information & Communications

· Producers (publishers) conversion ready files of "other print resources - not specifically developed for the education

market"

· Workplace emergency information

Broader Public Organizations 1-49

NOTE

The Transportation Standard will mainly impact BPS 50+; however, should small transportation providers have

transportation systems they are subject to Transportation requirements as scheduled for BPS 50+.

All WCAG 2.0 requirements only apply to websites, web content and webbased applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

2016

Communications

· Accessible formats and

2020

communication

supports

Information &

Communications

Information &

• All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)

2021



2014

General Requirements

- · Policies and practices
- · Accessibility Plans
- Kiosks

Information & Communications

· All new internet websites and web content on those sites conforms with WCAG 2.0 level A

General Requirements Training

· Educational institutions

accessible materials

Educational libraries -

print based resources

Producers (publishers) -

educational textbooks

conversion ready

and training

2015

- Accessible feedback processes

Communications

- multi-media/digital resources
- materials"

2012

General Requirements

· Emergency and public safety information

Employment

 Workplace emergency information

2013

Information & Communications

· Public libraries

Employment

- · Employees and accommodation
- Recruitment
- Employees returning to work
- Performance management, career development, and redeployment

Information & Information & Communications

- · Educational libraries -
- Producers (publishers) conversion ready files of "other educational print

Information & Communications

 Producers (publishers) conversion ready files of "other print resources - not specifically developed for the education market"

Private and **Not-for Profit Organizations**

50+

Note - all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

2013

Information & Communications

Educational institutions - accessible materials and training

2014

General Requirements

2012

 Emergency and public safety information

Transportation

· Taxi registration on bumper

Employment

· Workplace emergency

General Requirements

- Policies and practices
- Accessibility plans
- Kiosks

Information & Communications

 All new internet websites and web content on those sites conforms with WCAG 2.0 level A

Transportation

• Proportion of accessible taxis

General Requirements

- processes

Information & Communications

- Producers (publishers) conversion ready educational textbooks
- Educational libraries print based resources

2016

Information & Communications

 Alternate formats and communication supports

Employment

- · Employees and accommodation
- Recruitment
- Employees returning to work
- Performance management, career development, and redeployment

2021

Information & Communications

• All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)



2020

Information & Communications

- Producers (publishers) conversion-ready files of "other educational print materials"
- · Educational libraries multi-media/digital resources



2025

Information & Communications

· Producers (publishers) conversion-ready files of "other print resources - not specifically developed for the education market"

Transportation

· Equal fares and fees (taxis)

2011

information

2015

- Training
- · Accessible feedback

Private and **Not-for Profit Organizations**

Non-reporting sector

1-49

2014 2012

Transportation

• Proportion of accessible taxis

2015

General Requirements

- Policies and practices (not written)
- Kiosks
- **Information & Communications**
- · Producers (publishers) conversion ready educational textbooks
- · Educational institutions accessible
- · Educational libraries- print based resources

2016

General Requirements

- Training
- · Accessible feedback processes

2017

Information & Communications

Employment

Recruitment

· Employees and

redeployment

accommodation

· Performance management,

career development, and

 Accessible formats and communication supports

2020

Information & Communications

- Producers (publishers) conversion-ready files of "other educational" print materials
- · Educational libraries multimedia/digital resources



Information & Communications

 Producers (publishers) conversion-ready files of "other print resources - not specifically developed for the education market"

Transportation

· Equal fares and fees (taxis)

2011

Employment

· Workplace emergency information

General Requirements

Emergency and public

safety information

Transportation

· Taxi registration

on bumper

- materials and training