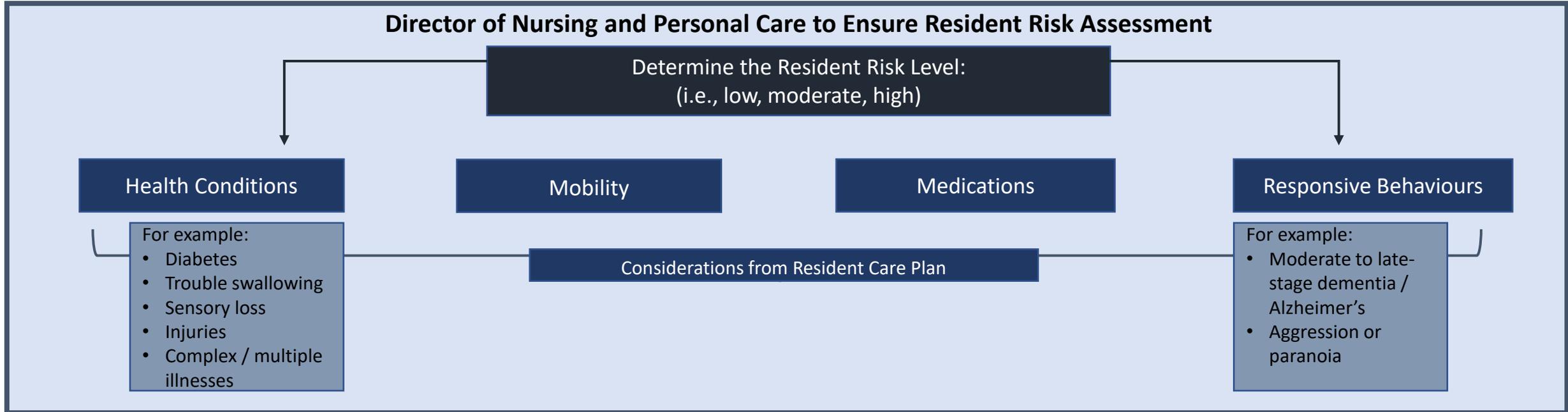


Addendum: Resident Support Personnel Approach in Practice – Flow Chart

Resident support personnel hired by licensee who is in the reasonable opinion that the individual has the adequate skills, training and knowledge to assist residents.



Director of Nursing and Personal Care to ensure the appropriate assignment of personal support service tasks is done based the resident risk assessment and in consideration of the resident support personnels' training and knowledge.



Resident autonomy on whether they want to receive support from a resident support personnel or a personal support worker or nurse