

Proposed Maximum Rate Schedule
Sample Scenarios and Invoices

Scenario #1

Basic towing with dollies

A tow truck operated by a car dealership is dispatched to retrieve a disabled car with the consent of its owner.

- The tow truck travels 6.5 kilometres to the disabled vehicle located on the shoulder of the highway.
- The tow truck driver attaches dollies to the car and then hooks it for towing.
- The tow truck driver tows the car 6.5 kilometres back to the dealership.

Invoiced Items			
Quantity	Description	Unit Price	Total
1	Basic Tow	250.00	250.00
13	Kilometres	4.00 / km	52.00
Subtotal			302.00

**applicable taxes are not represented*

Scenario #2

Basic towing

A tow truck operated by a car dealership is dispatched to retrieve a disabled car with the consent of its owner.

- The tow truck travels 6.5 kilometres to the disabled vehicle located on the shoulder of the highway.
- The tow truck driver hooks the car for towing.
- The tow truck driver tows the car 6.5 kilometres back to the dealership.

Invoiced Items			
Quantity	Description	Unit Price	Total
1	Basic Tow	225.00	225.00
13	Kilometres	4.00 / km	52.00
Subtotal			277.00

**applicable taxes are not represented*

Scenario #3

Complex towing with safe loading labour

A tow truck is dispatched by police to attend a single vehicle collision; a cube van collided with roadside utility fixtures, doing significant damage to the underside of the van leaving the driveshaft partially detached and touching the ground. The cube van came to a stop, upright, on the shoulder of the roadway. It is necessary that the driveshaft be removed or properly secured to the van before towing can be performed. Police direct that the cab of the cube van be tarped to completely cover windshield and windows. Police direct the tow truck driver to tow the cube van to a nearby impound facility.

- The tow truck travels 5 kilometres to the collision scene located on the shoulder of the highway.
- The tow truck driver detaches the driveshaft and secures it to the bed of the tilt-to-load tow truck.
- The tow truck driver winches the vehicle onto the tow truck and secures it for towing.
- The tow truck driver tows the cube van 3 kilometres to the impound facility.

Invoiced Items			
Quantity	Description	Unit Price	Total
1	Complex Tow	350.00	350.00
8	Kilometres	4.00 / km	32.00
0.50	Safe loading and securement labour (30 minutes)	140.00 / hr	70.00
1	Single-use tarp	Cost	18.00
Subtotal			470.00

**applicable taxes are not represented*

** items billable per hour are charged in 15-minute intervals, rounded up to the nearest 15 minutes.*

Scenario #4

Complex towing with multiple services

An SUV was involved in a two-vehicle collision and the driver calls a tow truck to bring it to a collision reporting center (CRC). The vehicle was leaking fluid and left debris scattered on the roadway. The tow truck driver used oil absorbent on the fluid and cleared the debris. At the CRC, police direct the tow truck driver to stand-by while the damage to the vehicle was being assessed, and the vehicle was soon released. The customer requested the vehicle be taken to their mechanic.

- The tow truck travels 1 kilometre to the collision scene.
- The tow truck driver applies absorbent material, collects vehicle debris, and sweeps the area around the SUV.
- The tow truck driver loads the SUV on to the deck of the tilt-to-load tow truck and brings it to the local CRC.
- The tow truck driver is directed by police to stand-by for 40 minutes.
- The tow truck driver tows the SUV 3 kilometres to the mechanic's garage.

Invoiced Items			
Quantity	Description	Unit Price	Total
1	Complex Tow	225.00	225.00
4	Kilometres	4.00 / km	16.00
0.75	Standing-by time (40 minutes)	120.00 / hr	90.00
0.50	Clearing debris (20 minutes)	120.00 / hr	60.00
1	Consumables (bag of oil absorbent)	Cost	25.00
Subtotal			416.00

**applicable taxes are not represented*

** items billable per hour are charged in 15-minute intervals, rounded up to the nearest 15 minutes.*

Scenario #5

Basic towing with border and toll

A customer arranges for a tow truck to retrieve their car from a parking lot in Lockport, NY, and to deliver it to an address in Burlington, ON.

- The tow truck travels 38 kilometres to the Lockport, NY lot and pays the Queenston-Lewiston bridge toll.
- The tow truck arrives at the Lockport address and hooks the car for towing.
- The tow truck driver crosses back into Canada at Queenston, ON, with the vehicle in tow and is delayed 20 minutes waiting in a line of other crossing motorists. The tow truck driver pays the bridge toll.
- The tow truck driver delivers the car to the Burlington address, travelling 111 kilometres from Lockport.

Invoiced Items			
Quantity	Description	Unit Price	Total
1	Basic Tow	200.00	200.00
149	Kilometres	3.00 / km	447.00
0.50	International border crossing (to Canada)	150.00 / hr	75.00
1	Bridge toll	Cost	17.00
Subtotal			739.00

**applicable taxes are not represented*

** items billable per hour are charged in 15-minute intervals, rounded up to the nearest 15 minutes.*

Scenario #6

Recovery

A customer arranges for a tow truck to retrieve their car from the edge of an orchard – the driver lost control during a snowstorm, crossed a shallow ditch, and hit a small tree. The customer directs the car to be towed to their mechanic.

- The tow truck leaves the yard at 10:00AM and travels 11 kilometres to the car.
- The tow driver winches the vehicle onto the roadway.
- The tow driver loads the car on to a tilt-to-load flatbed tow truck.
- The tow truck driver tows the car for 22 kilometres to the customer's mechanic.
- The tow truck driver unloads the car at 1:40PM.

Invoiced Items			
Quantity	Description	Unit Price	Total
3.75	Recovery – Flat bed tilt-to-load (3.75 hours)	300.00 / hr	1125.00
33	Kilometres	4.50 / km	148.50
Subtotal			1273.50

**applicable taxes are not represented*

** items billable per hour are charged in 15-minute intervals, rounded up to the nearest 15 minutes.*

Scenario #7

Recovery with multiple tow trucks

Police requested a tow truck attend to recover and tow a tandem-axle delivery truck positioned alongside a highway. The rear of the delivery truck rested on the incline of a steep deep ditch situated behind a guard rail. A front wheel of the truck was hooked on the guard rail, preventing it from sliding to the bottom of the ditch.

The initial police call requested a heavy tow truck with sufficient capacity to recover the delivery truck. On-scene assessment by the tow truck driver determined that a second tow truck would be required to safely manoeuvre the delivery truck from its resting place on the guardrail to a position on the roadway. A second truck and a rigger were necessary to attend the scene to assist with coordinating the recovery work.

Prior to commencing a coordinated recovery, police directed all units to stand by for approximately half an hour.

When the delivery truck had been recovered and was positioned on the road, it leaked fluid from the front of the vehicle. The tow truck driver is required to clear the debris from the roadway.

Police direct the delivery truck to be taken to their impound facility.

- The tow truck, a 20-ton fixed boom unit, leaves the yard at 11:00AM and travels 78 kilometres to the scene.
- The second unit is requested, and at 12:00PM a 40-ton rotator unit leaves the yard.
- At 12:30PM the rigger arrives on scene, as does the rotator unit.
- The delivery truck is positioned on the road and ready to be towed; the leaked fluid is cleaned up using absorbent.
- At 2:00PM the rigger leaves the scene with the rotator unit; they return to the yard at 3:00PM
- At 2:00PM the fixed boom unit hooks and tows the delivery truck 52 kilometres to the impound facility.
- At 4:30PM the fixed boom arrives at the yard.

Invoiced Items			
Quantity	Description	Unit Price	Total
5.50	Recovery – Fixed boom, 20-ton (5.5 hours)	450.00 / hr	2475.00
3	Recovery – Rotator, 40 ton (3 hours)	800.00 / hr	2400.00
2.50	Specialized labour – Rigger (2.5 hours)	225.00 / hr	562.50
130	Kilometres (Fixed boom)	4.50 / km	585.00
4	Consumables (bags of oil absorbent)	Cost	100.00
Subtotal			6122.50

**applicable taxes are not represented*

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